

FACULTY OF MANAGEMENT
MBA I - Semester (CBCS) Examination, August 2021
Subject: Management and Organization Behaviour
Paper: MB 101

Time: 2 Hours

Max. Marks: 80

PART – A

Note: Answer any four questions.

(4 x 5 = 20 Marks)

- 1 Write a note on 3D model of management behaviour.
- 2 Explain the terms 'Authority' and 'Responsibility with examples.
- 3 Explain the meaning and importance of psychological contract.
- 4 Narrate 'Hersey and Blanchard model of leadership'.
- 5 Discuss the process of change management.

PART – B

Note: Answer any four questions.

(4 x 15 = 60 Marks)

- 6 "Management is an essential component of all social organizations and it is to found everywhere as a distinct, separate and dominant activity" – In wake of this statement, explain the importance and various functions of management.
- 7 Write a note on the following:
(i) Scientific and modern management (ii) Hawthorne experiments.
- 8 Define 'Decision-making'. Enumerate open and closed models of Decision-making.
- 9 Explain the concepts of centralization and decentralization and also the factors influencing them.
- 10 Explain the Big-5 model of personality traits. Also explain Kelly's personal construct theory.
- 11 Define 'Motivation'. Present a comparison between Maslow's Needs Hierarchy theory and Herzberg's two factor theory.
- 12 Elaborate the autocratic, collegial and systems models of organizational behaviour.
- 13 Explain the Trait theory and Vroom's Decision Tree Approach of leadership.
- 14 Discuss the factors responsible for creation of stress in employees. Suggest measures to manage stress.
- 15 What is 'organization development'? Bring out various interventions of OD.