Code No: E-2218/N

FACULTY OF MANAGEMENT

MBA (CBCS) III - Semester Examination, March / April 2023 Subject: E-Business Paper No. MB – 302

Time: 3 Hours Max. Marks: 80

PART – A

Note: Answer all the questions.

 $(5 \times 4 = 20 \text{ Marks})$

- 1. What is the difference between e-commerce and e-business?
- 2. Explain the architecture of WWW
- 3. Write briefly about digital marketing
- 4. What is the use of e-catalogue in e-business?
- 5. Define e-cash and what are its characteristics?

PART - B

Note: Answer all the questions.

 $(5 \times 12 = 60 \text{ Marks})$

6. (a) Discuss the nature, scope, benefits and limitations of e-business.

(OR)

- (b) Explain the Business models of e-products.
- 7. (a) Describe the technologies used for e-business.

(OR)

- (b) What is e-business security? Discuss the threats and measures for ensuring the security of e-business data and transactions.
- 8. (a) Explain the role of e-CRM from e-business perspective.

(OR)

- (b) Define viral marketing? Discuss the advantages and limitations of Viral Marketing.
- 9. (a) Describe the major operations in e-business.

(OR)

- (b) Discuss the legal issues concerning e-business operations.
- 10.(a) What is online distribution? Explain the various models of online distribution with suitable examples.

(OR)

(b) Describe the various types of online payments.

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